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ACCESS SERVICE

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11. Special Facilities Routing of Access Services

11.1 General

The services provided under this tariff are normally provided over such routes and facilities as the Telephone Company may elect. Special Facilities Routing is involved when, in order to comply with requirements specified by the customer, the Telephone Company provides Switched Access Service, Special Access Service, Directory Assistance Service, or Federal Government Specialized Service or Arrangements in a manner which includes one or more of the following conditions:

11.1.1 Diversity

Two or more services, or portions thereof, must be provided over not more than two different physical routes, e.g., physical geographical routes, separate cable sheaths, different carrier transmission systems, different microwave systems, etc.

11.1.2 Avoidance

A service must be provided on a route which avoids specified geographical locations.

Note: Avoidance and Diversity are available on Switched Access Services, Special Access Services, and Federal Government Specialized Services.

Enhanced Access Diversity is provided for DS1 and DS3 services as specified in Section 7.16.3.

11.1.3 Cable-Only Facilities

Certain Voice Grade services are provided on Cable-Only Facilities to meet the particular needs of a customer. Service is provided subject to the availability of Cable-Only Facilities. In the event of service failure, restoration will be made through the use of any available facilities as selected by the Telephone Company.

Note: Cable-Only Facilities are available for Switched Access Service; Voice Grade Special Access Services; and Federal Government Specialized Services.

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11. Special Facilities Routing of Access Services (Cont'd)

11.1 General (Cont'd)

In order to avoid the compromise of Special Facilities Routing information, the Telephone Company will provide the required routing information for each specially routed service to only the ordering customer. If requested by the customer, this information will be provided when service is installed and prior to any subsequent changes in routing.

The rates and charges for Special Facilities Routing of Access Services set forth in Section 11.2 are in addition to all other rates and charges that may be applicable for services provided under other sections of this tariff.

The offering of Special Facilities Routing of Access Services contemplates the use of existing facilities. Should facilities not be available, it may be necessary to construct facilities either as (A) normal facilities, or (B) as specially constructed facilities in accordance with the regulations in the Telephone Company's Special Construction Tariff. In the latter case, the entire individual case basis filing shall be filed in Section 11.2 and will include both the rates and charges associated with Special Facilities Routing of Access Services and the applicable Special Construction rates, charges and liabilities.

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11. Special Facilities Routing of Access Services (Cont'd)

11.2 Rates and Charges

The rates and charges for Special Facilities Routing of Access Services are developed on an individual case basis and are filed following:

11.2.1 Diversity

For each service provided in accordance with 11.1 preceding, the rates and charges will be developed on an individual case basis and filed following:

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11. Special Facilities Routing of Access Services (Cont'd)

11.2 Rates and Charges (Cont'd)

11.2.2 Avoidance

For each service provided in accordance with 11.1 preceding, the rates and charges will be developed on an individual case basis and filed following:

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11. Special Facilities Routing of Access Services (Cont'd)

11.2 Rates and Charges (Cont'd)

11.2.3 Diversity and Avoidance Combined

For each service provided in accordance with 11.1 preceding, the rates and charges will be developed on an individual case basis and filed following:

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11. Special Facilities Routing of Access Services (Cont'd)

11.2 Rates and Charges (Cont'd)

11.2.4 Cable-Only Facilities

For each service provided in accordance with 11.1 preceding, the rates and charges will be developed on an individual case basis and filed following: